

# Housing and Community Safety Scrutiny Sub-Committee

Tuesday 7 September 2010  
7.00 pm  
Town Hall, Peckham Road, London SE5 8UB

## Membership

Councillor Gavin Edwards (Chair)  
Councillor Poddy Clark  
Councillor Stephen Govier  
Councillor Claire Hickson  
Councillor Linda Manchester  
Councillor Wilma Nelson  
Councillor Michael Situ

## Reserves

Councillor Michael Bukola  
Councillor Paul Kyriacou  
Councillor Darren Merrill  
Councillor Martin Seaton  
Councillor Cleo Soanes

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## INFORMATION FOR MEMBERS OF THE PUBLIC

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### Access to information

You have the right to request to inspect copies of minutes and reports on this agenda as well as the background documents used in the preparation of these reports.

### Babysitting/Carers allowances

If you are a resident of the borough and have paid someone to look after your children, an elderly dependant or a dependant with disabilities so that you could attend this meeting, you may claim an allowance from the council. Please collect a claim form at the meeting.

### Access

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**Contact** Karen Harris on 020 7525 0324 or email: [karen.harris@southwark.gov.uk](mailto:karen.harris@southwark.gov.uk)

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Members of the committee are summoned to attend this meeting

**Annie Shepperd**

Chief Executive

Date: Friday 27 August 2010



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## Order of Business

Item No.	Title	Page No.
	<b>PART A - OPEN BUSINESS</b>	
1.	<b>APOLOGIES</b>	
2.	<b>NOTIFICATION OF ANY ITEMS OF BUSINESS WHICH THE CHAIR DEEMS URGENT</b>	
	In special circumstances, an item of business may be added to an agenda within five clear working days of the meeting.	
3.	<b>DISCLOSURE OF INTERESTS AND DISPENSATIONS</b>	
	Members to declare any personal interests and dispensation in respect of any item of business to be considered at this meeting.	
4.	<b>MINUTES FROM JULY MEETING</b>	1 - 5
	To approve as a correct record the Minutes of the open section of the meeting held on 6 July 2010.	
5.	<b>PLAN FOR HOUSING REPAIRS SCRUTINY REVIEW</b>	6 - 7
6.	<b>PRESENTATION ON KEY PERFORMANCE INDICATORS FOR HOUSING REPAIRS</b>	8 - 17
7.	<b>METHODOLOGY FOR TRACKING HOUSING REPAIRS CASES</b>	
8.	<b>HOUSING REPAIRS SURVEY 2010</b>	18
9.	<b>VISIT TO THE CALL CENTRE</b>	

**Item No.**

**Title**

**Page No.**

**DISCUSSION OF ANY OTHER OPEN ITEMS AS NOTIFIED AT THE START OF THE MEETING.**

**PART B - CLOSED BUSINESS**

**DISCUSSION OF ANY CLOSED ITEMS AS NOTIFIED AT THE START OF THE MEETING AND ACCEPTED BY THE CHAIR AS URGENT.**

Date: 27 August 2010